



## Terms & Conditions

No food, wine, beer or spirits may be brought into Eden Grange by the Customer or the Customer's guests, for consumption on the premises, unless the prior written consent of Eden Grange has been obtained and an additional charge has been agreed upon and paid.

The Customer shall commence the Function promptly at the time agreed with Eden Grange and shall ensure that after the Function, the Customer and all guests shall have left the Venue no later than the time set by Eden Grange under the terms of the Booking confirmation.

*If accommodation is booked last orders at the Bar <sup>10-30</sup> and all music must stop by 11:00pm, Guests to leave the premises by 11:30pm*

*If no accommodation is booked and to respect our other guests on site last orders at the bar and all music will have to stop at 10:00pm, Guests to leave the premises by 10:30pm.*

While the Function is likely to be an occasion for celebration, Eden Grange operates a policy of zero tolerance towards (without limitation) the possession and/or use of illegal drugs, illegal gaming or betting, violence and drunken, abusive or threatening behaviour. In the event that the Venue Manager, The Eden Grange employees or agents discover or experience any such behaviour, Eden Grange reserves the right to take such action as Eden Grange considers (in its sole discretion) necessary to ensure the safety of its personnel, including but not limited to any of the following:

- 1 stopping the sale of alcohol;
- 2 closing the Function bar early;
- 3 ending the Function early;
- 4 involving the police;
- 5 pursuing the individuals concerned in the civil courts, and the Customer shall indemnify Eden Grange and hold Eden Grange harmless in the event that any such action becomes necessary.

Eden Grange treats the following as examples of unacceptable conduct: any threatening, abusive or derogatory behaviour towards Eden Grange staff (which includes verbal and written

abuse, comments and remarks) or conduct intended, or which is likely, to have the effect of damaging Eden Grange's reputation.

Eden Grange reserves the right to exclude or eject any persons from the Venue who it shall reasonably consider to be objectionable (including any person engaged by the Customer to provide production, entertainment or to perform any other duties at the Function). The Customer will be liable for any claims, losses or damages arising thereby except where the Customer establishes negligence or bad faith by Eden Grange.

During Functions, security may be required and will be arranged by Eden Grange on behalf of the Customer at no extra cost. The Customer agrees to indemnify Eden Grange against any claims by third parties and or losses or damages arising in connection with the arrangement of security services by Eden Grange.

Eden Grange is a Fishery with deep lakes, The Customer shall take (and shall procure that its guests, employees, agents and contractors) take every precaution and accept their own responsibility to ensure their safety around the lakes.

Signed (Customer)

.....Date.....

Signed (Customer)

.....Date.....

Signed (on behalf of Eden Grange)

Date